







# **UAE Insurance Market insights (2021 overview)**

less internal investment in

**Cost of capital > ROR** 

insurances and

\$11.38B is the amount of GPW including foreign branches and governmental institutes 11% AED 41 Billion AED 2.5 Billion (AED 39 Billion in 2020) (AED 2.8 Billion in 2020) **Gross Premiums Return on Equity** Profit Estimated profits by Written Companies and Branches. 50% 73% (49% in 2020) (68% in 2020) **Retention Ratio** Loss Ratio The weighted average retention Weighted Average loss ratio ratio of the industry. recorded for UAE insurance Industry. 12% growth in Profit VS 5% growth in GPW Since the global average Shows a marginal increase in profit \$1 USD = AED 3.6retention in 2019 was 85%, the lower the retention ratio is, the A CAGR of 6% - 7% is

estimated for this market

### **Market Size**

#### **Company Type**

Insurance companies
Insurance Brokers
Insurance Agents
Insurance consultants
Surveyors & Loss Adjustors
Actuaries
Health Insurance TPA
Total number of entities

2017	2018	2019	2020	2021	CAGR	2022*	2023*	2024*	2025*
62	62	62	62	62	0%	62	62	62	62
160	163	164	166	168	1%	170	172	174	176
18	20	23	25	30	14%	34	39	44	50
23	25	25	45	46	19%	55	65	77	92
45	48	46	112	129	30%	168	218	284	370
57	62	58	64	67	4%	70	73	76	79
26	26	24	21	21	-5%	20	19	18	17
391	406	402	495	523	8%	578	648	735	846

SAM SOM

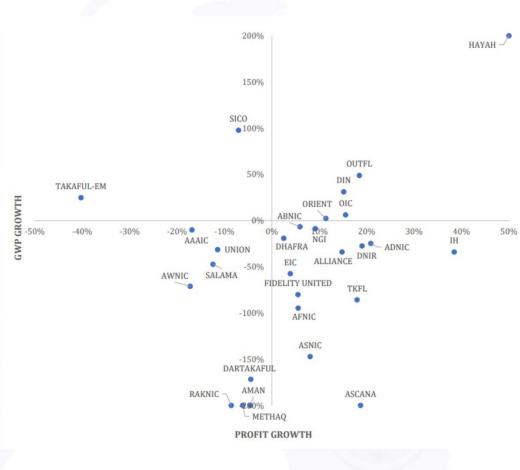
Total GWP estimated for 2021 was **\$11.3B** which had 7% decrease in 2022 1H

%12.5 of GWP is brokers' commission which makes \$1.4B available market

%50 of brokers' commission is share of platform which makes **\$700M** obtainable market

# **UAE Insurance Market insights (2021 overview)**





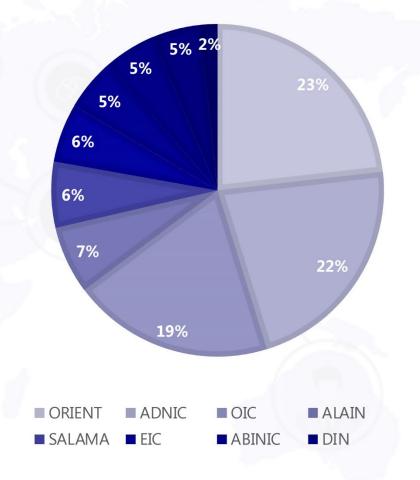
https://badriconsultancy.com/wp-content/uploads/2022/08/BADRI-UAE-Listed-Insurance-Companies-Performance-Analysis-for-2022-H1.pdf

# **Major Players**

### **Market Share Estimation by turnover per company**

2021 turnover M\$	Market Share
1,363	19.20%
1,162	16.36%
963	13.57%
334	4.70%
328	6.62%
4,150	60.45%
6865.178	100%
	1,363 1,162 963 334 328 <b>4,150</b>

**50%**Highly concentrated



# **Line of Business Share of GWP**

Line of business	Share	<b>GWP</b> (AED in 000's)	<b>GWP</b> (USD* in 000's)
Property & Liability Insurance	36.3%	15,432,067	4,203,695
Fire	8.0%	3,392,133	924,017
Marine & Aviation	3.5%	1,490,024	405,882
Motor & Transportation	12.4%	5,268,074	1,435,023
Engineering, Construction & Energy	5.9%	2,491,406	678,659
Other	6.6%	2,790,430	760,113
Insurance of Persons & Fund Accumulation	18.8%	7,987,722	2,175,855
Group Life	1.8%	779,350	212,295
Group Credit Life	1.4%	613,639	167,155
Individual Life	13.7%	5,833,535	1,589,055
Annuities & Fund Accumulation	1.8%	761,198	207,350
Health Insurance	44.9%	19,077,003	5,196,576

### **Sector Snapshot**

## Comparison

Comparison platforms help costumers find proper insurances, whether you can buy from the same platform or not.













#### SaaS

SaaS companies in insurances mostly give white label or landing page and earn **service component fee**Also providing services as cloud base risk management and security







I(laim

Aqeed seems to stop operating but up to 2019 was in the list of top insurtech of UAE and also had <u>Insurance Agency Management Systems</u> Which as articles say, was similar to Wefox

### Marketplace

Online selling insurance policies







#### **Al Powered**

claim management, underwriting and motor insurance are the most services empowered by AI in order to reduce loss ratio.





# **Benchmarking**

# wefox

Wefox lets you store of all your insurance policies in a single app, through which you can also file and manage insurance claims. It does this by essentially making Wefox your legal representative, able to deal with existing and future insurance companies on your behalf.

Foundation date: 2014

**HQ:** Berlin – 8 Offices in Europe

customers: +2M

**Brokers:** 3.000 in Germany

**Employees: 1200** 

**Funding Rounds**: 6

Total Fund Raised: \$920M Valuation: \$4.5B \( \text{12022} \)
Revenue: \$320M \( \text{12021} \)



Acturis is a Software as a Service provider to the insurance industry and winner of Best Broker Software Management platform. Policy administration, CRM, etrade, BI, claim management, accounting and compliance are software features all empowered by AI as they claim.

Foundation date: 2000

HQ: UK

Registered users: +4M

Costumers: +22K

**Funding Rounds**: 3

**Total Fund Raised:** undisclosed profit to equity holders: £16.7M [2020]

**Revenue**: £104.9M []2020[]

# **BROKERLIFT**

BrokerLift platform enables a true customers centric approach to insurance sales and service. Enable your customers to quote, pay and receive their policy documents instantly.

Foundation date: 2015

**HQ:** Toronto

**Registered users:** 

**Costumers:** 

Funding Rounds: Total Fund Raised: profit to equity holders: Revenue:









# Broker problems on the customer side:

- High customer acquisition cost ICACI
- lack of descriptive data of customers
- Complexity of customer risk assessment
- The complexity of up-selling and cross-selling and the design of the product portfolio based on the needs and segments of customers
- Lack of existing campaign management tools for the existing customer base
- The complexity of providing personalized products for B2B & B2C customers



# Broker problems on the insurance company's side:

- Lack of integrated system for selling different products provided by different insurance companies
- Lack of proper tools to create product baskets and bundled products based on the needs of brokers' customers
- The complexity of the claims management process for different policies from different insurers



#### **☐** Broker-Customer side:

- Lead Generation: CAC reduction by lead generation using crawler and marketing activities.
- Automate offering: Automatic offering based on customer historical data and data obtained from crawling and AI-based analysis
- Risk assessment: Creating a risk profile using big data analysis and machine learning and matching the characteristics of each customer with different risk classes
- Campaign management: Segmentation of each broker's customer base and the possibility of creating sales campaigns for different products from different providers
- **Product baskets and bundled products:** The integrated infrastructure of product baskets ready and available to customers, as well as the design and marketing of bundled insurances and embedded insurances in cooperation with brokers' business partners.
- Claims management: An integrated system for managing claims in different policies from different insurers and using tools such as OCR, image processing, text processing, etc. to speed up and simplify this process for brokers and customers.
- Sales process management: A set of tools and features to simplify and optimize the sales process management, including scheduling meetings with customers, required documents, renewals, upselling, cross-selling, customer self servicing, etc.
- Customer profile [APP]: The possibility of managing policies, payments, installments, claims, notified of new products, communication with the broker, etc. in the application for customers



#### ☐ Insurer- Broker side:

**Solution** 

- **Integrated sales platform:** An integrated platform for selling different policies from different insurers through integration with internal systems and insurance cores.
- **Distribution partnership:** Infrastructure for creating new insurance products by insurance companies and mass sales to brokers' customer base by them
- Claims management: A fully digitized solution to define required documents and claim processes in different policies and compensation scenarios for customers.
   Using a wide range of AI tools such as image processing, machine learning and OCR to automate claims management processes and approval procedures in different policies.
- Reporting and analysis: An integrated BI dashboard for customer base data analysis and broker performance reporting.
- Payment and settlement: Integration with payment solutions and the possibility of creating different settlement options in the product.



# **Main Business Models in Insurance Industry**

#### Distribution

**Comparison portals** 

**Layer player / E-commerce** 

#### **Risk Carriers**

**P2P insurance** 

**P2P E-commerce** 

### **Technology**

Big data analytics / insurance software

**Subscription / layer player** 

Digital brokers

**Affiliate / E-commerce** 

**Digital insurers** 

Pay per use / Aikido Ecommerce

**Internet of things** 

Leverage Customer Data Layer Player

#### **Our Focus Area**

**Insurance cross seller** 

White label E-commerce

**On-Demand insurance** 

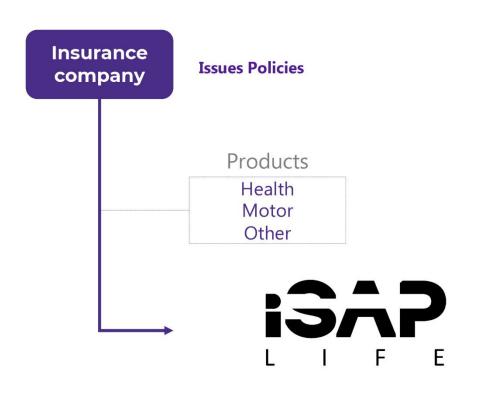
**Digitization Cash Machine Direct Selling E-Commerce** 

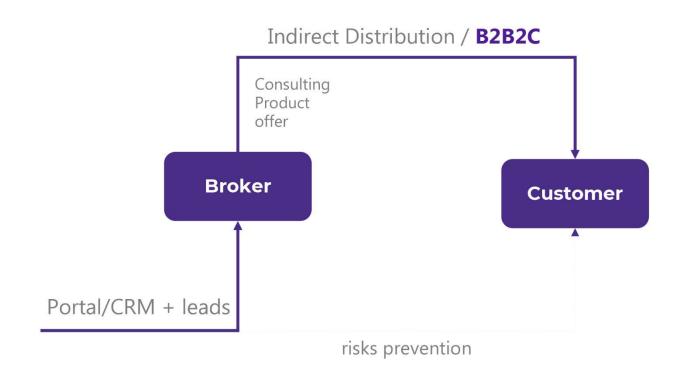
Blockchain – smart contracts

**Licensing Subscription** 



# **Business Model**

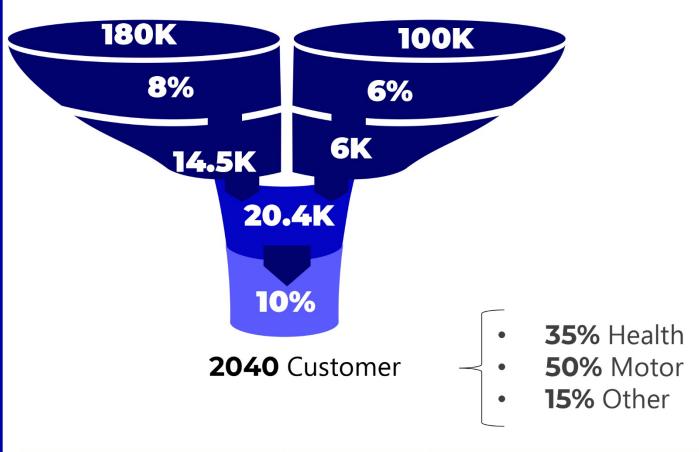








# **User Acquisition Funnel**



- 100K Marketing total lead.
- 180K Crawler total lead.

- 8% Crawler qualified lead.
- **6%** Marketing qualified lead.
- 20.4K Total Qualified lead
- 10% Conversion Rate

Title	M1	M2	МЗ	M4	M5	М6	M7	M8	M9	M10	M11	M12	Total
Total Lead / SEO	-	-	5,000	5,734	6,577	7,543	8,651	9,922	11,380	13,052	14,970	17,169	100,000
Total Lead / Crawler	-	-	9,000	10,322	11,838	13,578	15,573	17,861	20,485	23,494	26,946	30,905	180,000
Total Customer Generation	-	-	102	117	134	154	176	202	232	266	305	350	2,040



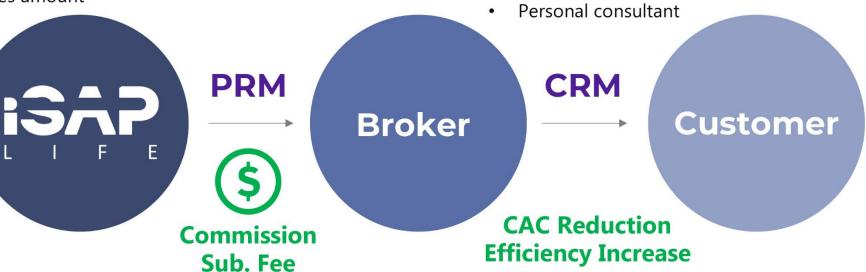
# **Value Proposition**

Insurer

- Decreasing loss ratio
- Increasing sales amount

- Reducing CAC
- Higher commission
- Matching prospective new customers
- Settlements
- Risk Analysis
- Policy digitalizing
- Offer preparation

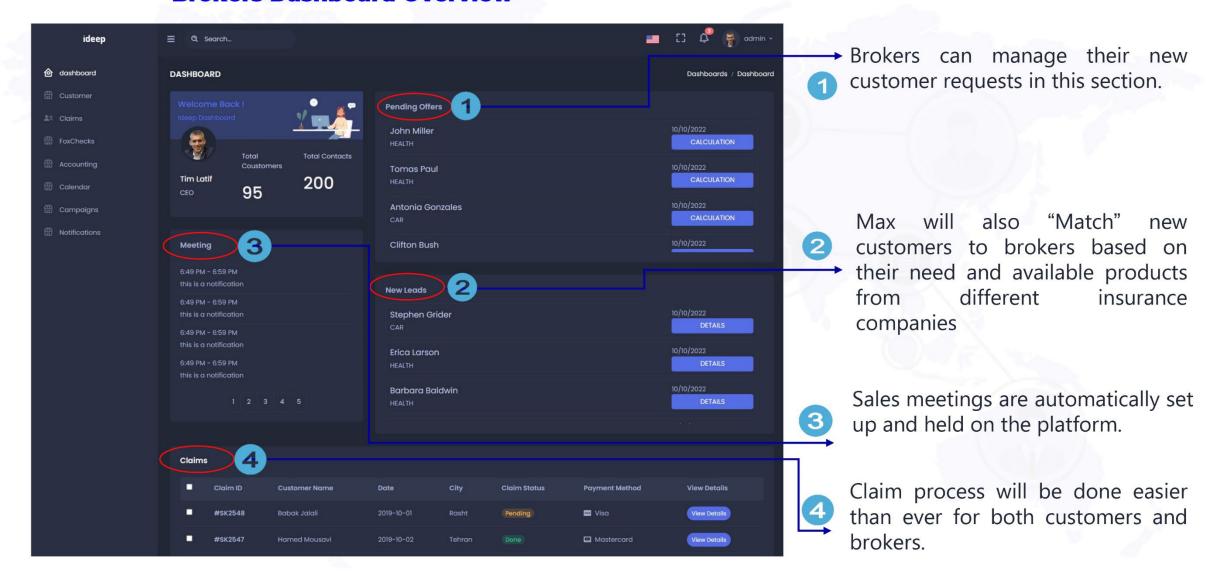
- Claim management
- Integrating insurances
- Risk management





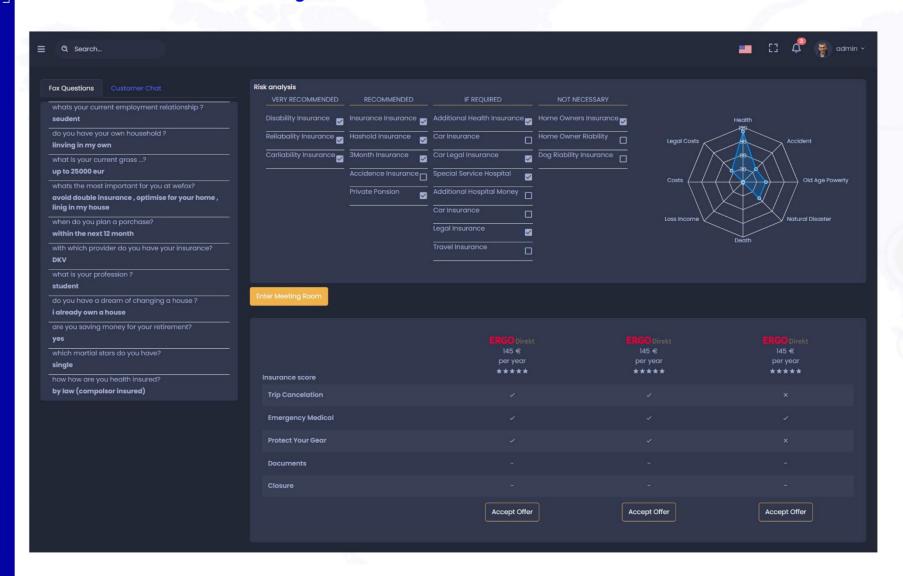


#### **Brokers Dashboard Overview**





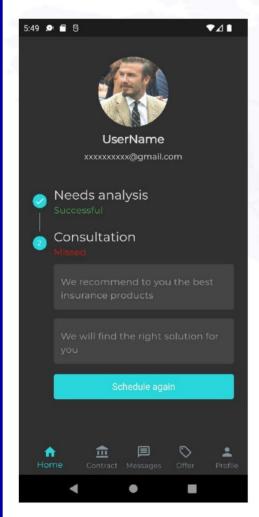
#### **Risk Analysis Overview**

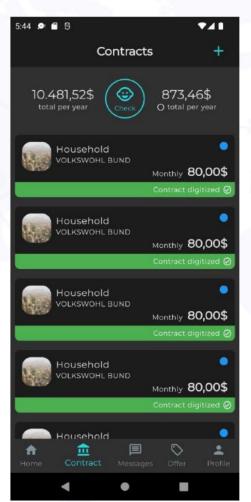


Due to AI powered behavioral analysis, Insurance policies will be recommended in order to minimize insurance loss ratio which helps brokers in negotiations to buy policies in a lower price or higher commission.

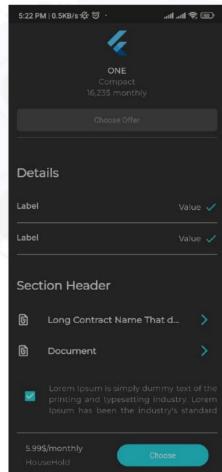


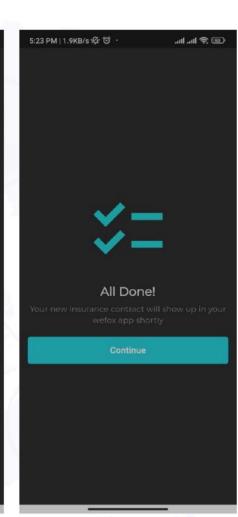
#### **App Overview**













## **Free Trial**

- Online policy sales
- Customer profile
- Meetings and calendar

**Free Of Charge** 

CRM

### Beta

#### version

- Online policy sales
- Customer profile
- Meetings and calendar
- CRM

# **\$** Monthly Subscription Fee

### **Full Feature**

All Previews Including

- Lead generation & automate offering
- Risk analysis
- Match making
- Ai-based risk reduction tools
- Enterprise customization



%50 of Brokers Commission

Customers Can use first 2 plans in order to make sure the **Revenue Increase** this platform causes, is **More Than** paid commission.



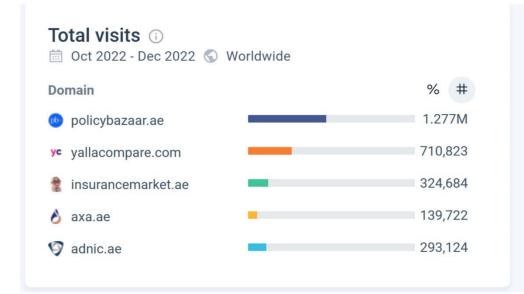
## **Competitors Ranks**

Global rank ①								
🛗 Oct 2022 - Dec 2022 🔇	Worldwide							
Domain	Rank							
policybazaar.ae	#133,469							
ye yallacompare.com	#153,813							
🛊 insurancemarket.ae	#427,217							
👌 axa.ae	#1,013,575							
🤝 adnic.ae	#371,216							

Country rank ①							
Oct 2022 - Dec 2022	United Arab Emirates						
Domain	Rank						
policybazaar.ae	#534						
yc yallacompare.com	#1,012						
🔹 insurancemarket.ae	#2,191						
👌 axa.ae	#7,914						
🦃 adnic.ae	#1,749						

Industry rank ①							
In Finance/Banking Credit and	d Lending						
Domain	Rank						
policybazaar.ae	#2,139						
ye yallacompare.com	#2,453						
🔹 insurancemarket.ae	N/A						
👌 axa.ae	N/A						
🤝 adnic.ae	N/A						

## **Competitors Traffic & Engagement**





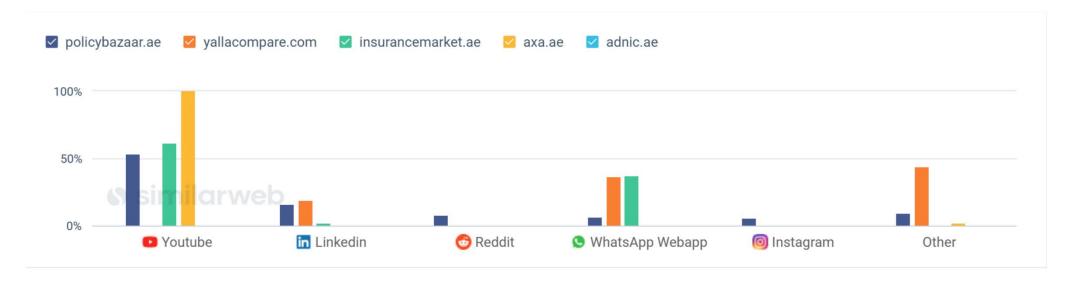
## **Competitors Engagement**

Metric	<ul><li>policybazaar.ae</li></ul>	<ul><li>yallacompare.com</li></ul>	<ul><li>insurancemarket.ae</li></ul>	axa.ae	<ul><li>adnic.ae</li></ul>
Monthly visits	425,714 🙅	236,941	108,228	46,574	97,708
Monthly unique visitors	263,311 🙅	114,227	51,966	27,144	37,318
Visits / Unique visitors	1.62	2.07	2.08	1.72	2.62 🙅
Visit duration	00:01:46	00:09:40 🙅	00:03:44	00:00:36	00:03:21
Pages per visit	2.33	6.51 🙅	3.47	1.73	3.71
Bounce rate	63.24%	50.26%	54.04%	58.4%	33.36% 🙅

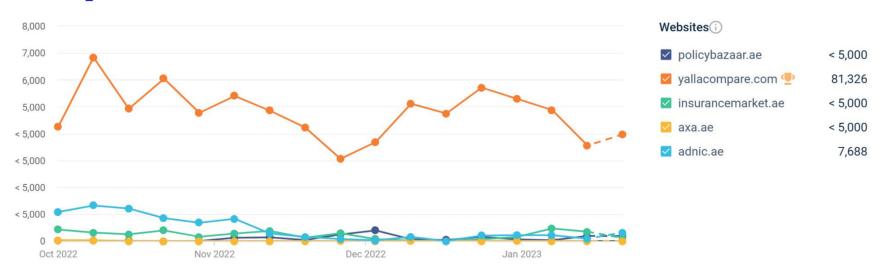
# **Competitors Traffic & Engagement over 3month**



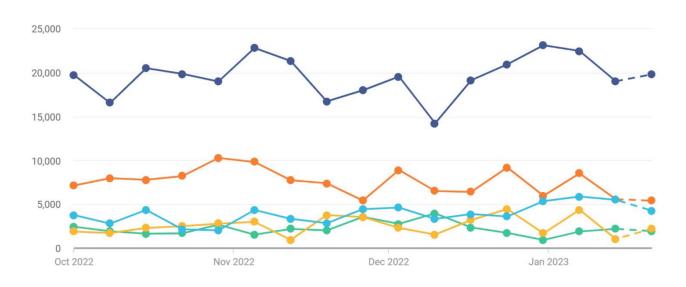
## **Competitors Social Traffic**



## **Competitors Referrals Visits**



# **Competitors Organic Search Visits**



#### Websites(i)

🗹 policybazaar.ae 😲	333,079
yallacompare.com	128,706
✓ insurancemarket.ae	38,039
axa.ae	43,838
✓ adnic.ae	67,062

# **Competitors Paid Search Visits**



#### Websites(i)

🗹 policybazaar.ae 😍	39,062
yallacompare.com	9,622
insurancemarket.ae	33,335
axa.ae	< 5,000
✓ adnic.ae	7,290

### **Marketing Goal**

Based on the analysis of the available information, Our team has recognized specific areas for enhancement, to surpass our competitors, where they have demonstrated shortcomings:

- Social media
- Focus on the conventional market
- Secondary business
- Generation Z
- Branding

Our organization projects that following one year of operations, we anticipate a monthly visitor count of **50,000 during the 1st year** and an increase to **80,000 monthly visitors** in the 2nd year.

To increase our market share, we need to strategically get market share from existing competitors. This requires a combination of the techniques including:

- Innovative tools
- Technical know-how
- Effective strategies
- High level of expertise
- Our team's skills

#### **Content Creation**

The current state of content production of main competitors in the market:

policy bazaar of HAR FAMILY HOGI INSURED	About 1,500 Content/Year
yallacompare	About 600 Content/Year

- ➤ It is imperative that we consistently produce and publish 1,500 articles per year, focusing on insurance and other relevant topics, for the next 24 months.
- Our monthly content must be accompanied by backlinks that are published on external websites, which requires a substantial allocated budget.

### Google & YouTube Ads

The current ads budget of main competitors in the market:

policy bazaar of har family hogi insured	At least 20,000 \$/Month
yallacompare	Almost 10,000 \$/Month

> To reach our goal and boost market share, we must allocate a meaningful budget equal to the estimated amount spent by our two competitors on Google Ads.

# **Marketing Team**

Our team is skilled, experienced, and is well capable of achieving the services and goals outlined.

The marketing service will provided by:



SEO Expert	1Person				
Google Ad Manager	2Person				
Copywriter	4Person				
R&D Dubai Insurance Expert	1Person				
Graphic Designer	1Person				



# Cashflow Overview

	1	2	3	4	5	6	7	8	9	10	11	12	Total
In:													
GMV	0	0	77,775	89,202	102,307	117,338	134,577	154,349	177,025	203,034	232,863	267,075	1,555,543
Revenue	0	0	4,861	5,575	6,394	7,334	8,411	9,647	11,064	12,690	14,554	16,692	97,221
Fund raise	0	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	4,861	5,575	6,394	7,334	8,411	9,647	11,064	12,690	14,554	16,692	97,221
Out:													
Total CapEx	(163,875)	(135,208)	(136,208)	(139,208)	(137,208)	(135,208)	(137,208)	(137,208)	(135,208)	(135,208)	(135,208)	(135,208)	(1,662,167)
Dubai HR Cost	(11,500)	(11,500)	(14,500)	(19,500)	(19,500)	(19,500)	(19,500)	(19,500)	(19,500)	(19,500)	(19,500)	(19,500)	(213,000)
India HR Cost	(30,500)	(30,500)	(30,500)	(34,750)	(39,750)	(39,750)	(45,750)	(50,750)	(50,750)	(50,750)	(50,750)	(50,750)	(505,250)
Marketing Cost	-	-	(5,712)	(6,551)	(7,514)	(8,618)	(9,884)	(11,336)	(13,001)	(14,911)	(17,102)	(19,615)	(114,243)
Office and Administration	(3,833)	(3,833)	(3,833)	(3,833)	(3,833)	(3,833)	(3,833)	(3,833)	(3,833)	(3,833)	(3,833)	(3,833)	(46,000)
Total out	(209708)	(181042)	(190754)	(203843)	(207805)	(206909)	(216175)	(222627)	(222293)	(224203)	(226394)	(228906)	(2,540,660)
Net:													
cash requirement	(209,708)	(181,042)	(185,893)	(198,268)	(201,411)	(199,576)	(207,764)	(212,981)	(211,229)	(211,513)	(211,840)	(212,214)	(2,443,438)
Cumulative cash requrement	(209,708)	(390,750)	(576,643)	(774,910)	(976,322)	(1,175,897)	(1,383,662)	(1,596,642)	(1,807,871)	(2,019,384)	(2,231,224)	(2,443,438)	-



> Valuation of products is calculated based on actual cost method.

Product	Developer monthly salary	Developer Hourly salary	Months of development	Team members	Hours of Development	Hourly Salary	Infrustructure	Product price
Al Image analyzer Engine	\$3,500	\$ 14.6	4	8	7680	\$ 112,000		\$ 114,500
Al Audio analyzer Engine	\$3,500	\$ 14.6	3	8	5760	\$ 84,000		\$ 86,500
AI Text analyzer Engine	\$3,500	\$ 14.6	3	5	3600	\$ 52,500	\$ 10,000	\$ 55,000
AI ChatBot Engine	\$3,000	\$ 12.5	2	5	2400	\$ 30,000		\$ 32,500
Al Voice Recognition (English-Persian)	\$3,500	\$ 14.6	4	9	8640	\$ 126,000	\$ 12,000	\$ 138,000
Youtube Crawler Engine	\$4,000	\$ 16.7	5	7	8400	\$ 140,000		\$ 144,000
Telegram/twiter Crawler Engine	\$4,000	\$ 16.7	5	8	9600	\$ 160,000		\$ 164,000
Linkedin Crawler Engine	\$4,000	\$ 16.7	4	8	7680	\$ 128,000	\$ 20,000	\$ 132,000
Instagram Crawler Engine	\$4,000	\$ 16.7	4	8	7680	\$ 128,000	<b>\$ 20,000</b>	\$ 132,000
Web Crawler Engine	\$4,000	\$ 16.7	3	6	4320	\$ 72,000		\$ 76,000
Ai Data collection Automation	\$3,500	\$ 14.6	3	12	8640	\$ 126,000	\$ 10,000	\$ 136,000
Broker CRM	\$4,000	\$ 16.7	3	17	12240	\$ 204,000	\$ 13,000	\$ 217,000
MAM (media asset management) for Data Archive And Injecting information into the social media	\$5,000	\$ 20.8	6	6	8640	\$ 180,000	\$ 15,000	\$ 195,000
Total			49		95280	\$ 1,542,500	\$ 80,000	\$ 1,622,500

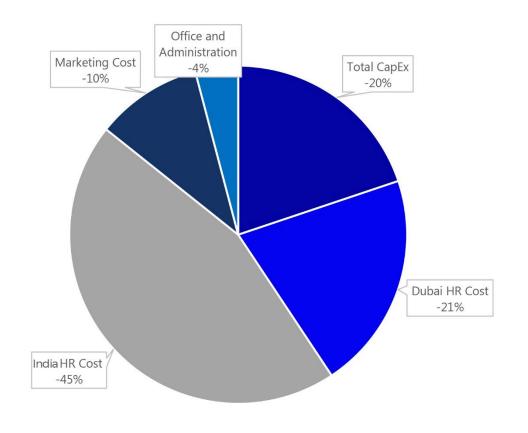
# Projections

# Cost breakdown- HR

Title	Title Dubai cost India cost					Number of employees										
Title	Dubai cost	ilidia cost	M1	M2	МЗ	M4	M5	M6	M7	M8	M9	M10	M11	M12	total	
CEO	\$10,000	-	1	1	1	1	1	1	1	1	1	1	1	1	120,000	
Office Assistant	\$1,500	-	1	1	1	1	1	1	1	1	1	1	1	1	18,000	
Accountant	\$2,000	-	0	0	0	1	1	1	1	1	1	1	1	1	18,000	
insurance specialist	\$3,000	-	0	0	0	1	1	1	1	1	1	1	1	1	27,000	
brokers key account manager	\$3,000	_	0	0	1	1	1	1	1	1	1	1	1	1	30,000	
Legal manager	\$5,000	\$2,500	0	0	0	1	1	1	1	1	1	1	1	1	22,500	
СТО	\$10,000	\$5,000	1	1	1	1	1	1	1	1	1	1	1	1	60,000	
UI Team Leader	\$7,000	\$3,500	0	0	0	0	1	1	1	1	1	1	1	1	28,000	
Scrum master	\$3,500	\$1,750	0	0	0	1	1	1	1	1	1	1	1	1	15,750	
Seniour Backend dev	\$6,000	\$3,000	2	2	2	2	2	2	3	3	3	3	3	3	90,000	
Seniour frontend dev	\$6,000	\$3,000	2	2	2	2	2	2	2	2	2	2	2	2	72,000	
UX specialist	\$3,000	\$1,500	0	0	0	0	1	1	1	1	1	1	1	1	12,000	
Al Developer	\$7,000	\$3,500	2	2	2	2	2	2	2	3	3	3	3	3	101,500	
Al Data Annotator	\$3,000	\$1,500	2	2	2	2	2	2	2	3	3	3	3	3	43,500	
Product Owner	\$7,000	\$3,500	1	1	1	1	1	1	1	1	1	1	1	1	42,000	
DevOps	\$6,000	\$3,000	0	0	0	0	0	0	1	1	1	1	1	1	18,000	
Total			12	12	13	17	19	19	21	23	23	23	23	23	718,250	

Total HR costs: **\$718,250** 

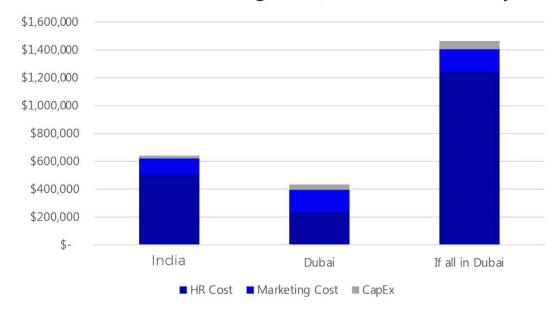
# Cost breakdown - (Next 12 months)



■ Total CapEx ■ Dubai HR Cost ■ India HR Cost ■ Marketing Cost ■ Office and Administration

	India	Dubai	Total Cost	If all in Dubai	Cost Saving
HR Cost	505,250	213,000	718,250	1,223,500	505,250
Marketing Cost	114,243	160,000	114,243	160,000	45,757
CapEx	20,000	40,000	40,000	60,000	20,000
Total cost saving				571,007	

➤ All the technical team will be based in India, So there is a cost savings of \$570K in the first year.



# Revenue Generation

	Year 1												
	M1	M2	М3	М4	М5	М6	М7	М8	М9	M10	M11	M12	Total
Total Lead / SEO	-	-	5,000.0	5,734.6	6,577.1	7,543.4	8,651.7	9,922.8	11,380.6	13,052.6	14,970.3	17,169.7	100,003
Total Lead / Crawler	-	-	9,000.0	10,322.3	11,838.8	13,578.1	15,573.0	17,861.0	20,485.1	23,494.7	26,946.5	30,905.5	180,005
Total Lead Generation	-	-	102	117	134	154	176	202	232	266	305	350	2,040
growth	0%	0%	5%	6%	7%	8%	9%	10%	11%	13%	15%	17%	1
Total Share													-
Health insurance	0.0	0.0	35.7	40.9	47.0	53.9	61.8	70.8	81.3	93.2	106.9	122.6	714
Motor insurance	0.0	0.0	51.0	58.5	67.1	76.9	88.2	101.2	116.1	133.1	152.7	175.1	1,020
Other insurance	0.0	0.0	15.3	17.5	20.1	23.1	26.5	30.4	34.8	39.9	45.8	52.5	306
Health insurance	\$-	\$-	\$53,550	\$61,417	\$70,441	\$80,790	\$92,659	\$ 106,273	\$ 121,886	\$ 139,794	\$ 160,332	\$183,888	1,071,030
Motor insurance	\$-	\$-	\$20,400	\$23,397	\$26,835	\$30,777	\$35,299	\$40,485	\$46,433	\$53,255	\$61,079	\$70,052	408,011
Other insurance	\$-	\$-	\$3,825	\$4,387	\$5,031	\$5,771	\$6,619	\$7,591	\$8,706	\$9,985	\$11,452	\$13,135	76,502
Total Monthly Sales Value	\$-	\$-	\$77,775	\$89,202	\$ 102,307	\$ 117,338	\$ 134,577	\$ 154,349	\$ 177,025	\$ 203,034	\$ 232,863	\$267,075	1,555,543
<b>Brokers Commission</b>	12.50%	12.50%	12.50%	12.50%	12.50%	12.50%	12.50%	12.50%	12.50%	12.50%	12.50%	12.50%	
Brokers Revenue	-	-	9,722	11,150	12,788	14,667	16,822	19,294	22,128	25,379	29,108	33,384	
Platform Commission	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	
Revenue	-	-	4,861	5,575	6,394	7,334	8,411	9,647	11,064	12,690	14,554	16,692	97,221



# Deal Structure Cap Table and Valuation (USD)

Fundraising round: Seed round

Issuer: iSAP Life AI-Based Insurtech company

Investor: **VC investor** 

Investment Amount: \$2 Mio

Valuation (Post-Money): A SAFE round with following terms:

• Minimum Valuation: \$10 Mio

• Discount for higher valuation in the next round: 20%

Valuation cap: \$26 Mio

shares to be transferred: Up to a 20%

#### **Cap Table**

Shareholder	Ownership []%[]
iSAP Digital Solutions	<b>7</b> 5%
New Investor	20%

